

# Regional One Health Rx Advantage Program

## Overview

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In recent years medication treatments have become increasingly more complex with the availability of newer more effective medications. The Rx Advantage plan is designed to optimize medication therapy, be a convenient service, and provide the needed medications at a lower cost.

The Rx Advantage program allows for the purchase of prescription medications through the on-site retail pharmacy with **no copay**. The plan is designed to provide substantial savings to active employees, spouses, and dependents enrolled in Regional One Health insurance plan.

The Rx Advantage plan provides for the purchase of prescription medications through Regional One Health's Outpatient Pharmacy. The significantly discounted prices are available as a result of Regional One Health's purchasing power that includes preferred formulary status for some medications. The reduced costs are shared with participants, and savings range from 20-60% compared with most retail pharmacy operations.

Most prescriptions can be filled at the Regional One Health Outpatient Pharmacy. Our team will work diligently to make sure your prescriptions are filled quickly and conveniently.

**An additional benefit:** you can earn 35 Humana points by joining the Rx Advantage program. Click here to learn more about joining the Humana wellness program.

### To qualify, Regional One Health employees and eligible dependents must:

1. Have health insurance coverage through Regional One Health;
2. Have an established patient relationship with Regional One Health (through the employee wellness clinic or primary care sites); and
3. Receive health care service through our an annual visit to the employee wellness clinic or by receiving services at least annually from another health care provider employed by Regional One Health.

Qualifying employees and dependents are eligible for prescriptions with NO co-payment when filled in the Outpatient Pharmacy. Only prescriptions filled at Regional One Health Outpatient Pharmacy are eligible for the discounted prices with no co-pays. New prescriptions can be dropped off at the Regional One Health Outpatient Pharmacy or E-Prescribed by your physician.

## Enrolling in the Rx Advantage Program

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There are three easy steps to enroll in the Rx Advantage Program:

1. Complete the Rx Advantage Enrollment Form. An enrollment form must also be completed for each family member who participates in the Rx Advantage program. The enrollment form can be obtained via the Intranet, the Outpatient Pharmacy or from Human Resources. An Incomplete form can cause a delay in processing.

2. Call 901-515-5050 and schedule an appointment with the Regional One Health Outpatient Nurse Practitioner in the employee wellness clinic. Appointments are available Mondays, Wednesdays, and Fridays between 8:00 a.m. and 4:30 p.m. and Tuesdays and Thursdays between 7:30 a.m. and 3:30 p.m. Please call for Saturday hours.

3. Bring the following information to your appointment:

1. Your insurance card
2. Your most recent lab results from your primary care provider OR your employee biometric screening results (if you don't have a copy, these can be accessed through your Humana account).
3. Your completed enrollment form.

Your dependents that are minors do not need to be seen in-person, you can bring your child's progress report from the child's most recent doctor visit and completed enrollment form to add the child to this program.

The appointment should take approximately 20 minutes. After completing these steps, you're ready to fill your prescriptions with the Outpatient Pharmacy.

**Ordering refills:** Prescription refills can be ordered by calling (901) 545-8933, dropped off at the Regional One Health Outpatient Pharmacy, E-Prescribed by your physician, or delivered in a sealed envelope to tube station #610.

**Auto Refill Service:** We know ordering your prescriptions and taking your prescriptions is one of the most important things you can do to help maintain your health. It is not always easy to remember. For your convenience, the Regional One Health Outpatient Pharmacy provides Auto-Refill service for Rx Advantage members. Once your prescription refill is ready, the outpatient pharmacy system will contact you to inform you that you can pick up your prescription.

For safety reasons, controlled substance medications, antibiotics, compound prescriptions, and over-the-counter medication do not qualify for auto refill service. When you join the Rx Advantage program, you are automatically enrolled in auto refill service. If you do not wish to be in the Auto-Refill Service, please contact the Outpatient pharmacy (901-545-8933) to opt out of Auto-Refill.

**Pick up:** Prescriptions can be picked up at the Outpatient Pharmacy located on the ground floor of the Regional One Health Outpatient Center, Room GE01. You can also contact the pharmacy to arrange delivery service to your work area or by mail to your home.

**Outpatient  
Pharmacy Hours:  
7:30 AM – 5:00 PM  
Monday-Friday**

Pick up times are as follows:

In by 8:00 AM	available for pickup after 12:00 PM
In by 12:00 PM	available for pickup after 4:00 PM
In by 5:00 PM	available for pickup after 9:30 AM, next business day



**Regional One Health**

# Reducing your healthcare costs with the Rx Advantage Program

## Annual savings example for a family of three:

<i>Employee, spouse, and one child, all taking generic medications.</i>	Traditional pharmacy copay	Regional One Health Pharmacy Copay
Employee takes one generic blood pressure medication daily.	\$10 generic copay X 12 month supply = <b>\$120</b>	\$0 copay X 12 month supply = <b>\$0</b>
Spouse takes one generic cholesterol medication daily.	\$10 generic copay X 12 month supply = <b>\$120</b>	\$0 copay X 12 month supply = <b>\$0</b>
Child gets sick and needs medication approximately 2 times each year	\$10 generic copay X 2 pickups = <b>\$20</b>	\$0 copay X 2 pickups = <b>\$0</b>
<b>Total:</b>	<b>\$260 in annual copays</b>	<b>\$0 in annual copays, a savings of \$260!</b>

Savings chart: 30 Day Supply	Generic	Preferred Brand	Non-Preferred Brand	Specialty
Regional One Health Pharmacy (Rx Advantage Plan Member)	<b>\$0; No copay!</b>	<b>\$0; No copay!</b>	<b>\$0; No copay!</b>	<b>\$0; No copay!</b>
Regional One Health Pharmacy (Non-Rx Advantage Plan Member)	\$0	\$15	\$35	\$40
Regional One Health Contracted Pharmacy (Kroger/Walgreens/Accredo)	\$10	\$30	\$70	\$80
BCBS Pharmacy Mail Order	\$15	\$50	\$100	\$150
Out of Network	\$25	\$100	\$150	\$250

Savings chart: 90 Day Supply	Generic	Preferred Brand	Non-Preferred Brand	Specialty
Regional One Health Pharmacy (Rx Advantage Plan Member)	<b>\$0; No copay!</b>	<b>\$0; No copay!</b>	<b>\$0; No copay!</b>	<b>\$0; No copay!</b>
Regional One Health Pharmacy (Non-Rx Advantage Plan Member)	\$0	\$30	\$70	N/A
Regional One Health Contracted Pharmacy (Kroger/Walgreens/Accredo)	\$20	\$60	\$140	N/A
BCBS Pharmacy Mail Order	\$20	\$60	\$140	N/A

